

HEALTH & HUMAN SERVICES COMMITTEE MEETING MINUTES
JULY 29, 2020

HEALTH & HUMAN SERVICES COMMITTEE MEMBERS PRESENT: Clary, Skellie, Losaw, Ward

HEALTH & HUMAN SERVICES COMMITTEE MEMBERS ABSENT: Campbell, Ferguson, Wilson

SUPERVISORS: Hall, Henke, Hicks, Hogan, Griffith

Debra Prehoda, Clerk

Chris DeBolt, County Administrator

Roger Wickes, County Attorney

Al Nolette, County Treasurer

AGENDA AS PRESENTED IN COMMITTEE NOTICE:

- 1) Call to Order
- 2) Accept Minutes – June 24, 2020
- 3) Department Reports/Requests:
 - A. ADRC/OFA
 - 1) Request for Resolution – Recognize DSRIP Funds
 - 2) COVID 19 Federal Stimulus Funds
 - 3) Program Updates
 - 4) Annual Report
 - B. DSS
 - 1) Annual Report
 - 2) Update on Status of Waivers and Mandates
 - 3) Staffing – Clerical Backfill
 - C. Mental Health
 - 1) 2020 Year to Date Forensic Mental Health Expense Report
 - 2) Request for Resolution – 2020 Budget Amendment to Address Court Ordered Forensic Mental Health Expenses
 - 3) 3rd Quarter 2020 State Aid Advance Withholds
 - D. Youth Bureau
 - 1) Program Updates
 - E. Public Health
 - 1) WIC Request
 - 2) Agency Updates
 - 3) Miscellaneous
- 4) Other Business
- 5) Adjournment

Chairwoman Clary called the meeting to order at 10:00 A.M.

A motion to accept the minutes of the June 24, 2020 meeting was moved by Mr. Skellie, seconded by Mr. Ward and adopted.

DEPARTMENT REPORTS/REQUESTS:

ADRC/OFA – Gina Cantanucci-Mitchell, Director, addressed the following items with the committee:

- Recognize DSRIP Funds – A motion to recognize DSRIP funds in the amount of \$505.23 and appropriate the funds into the office supply line and forward to the Finance Committee was moved by Mr. Skellie, seconded by Mr. Losaw and adopted.
- COVID 19 Federal Stimulus Funds – Received a grant award notice that they will be receiving funding under the Coronavirus Aid Relief and Economic Security Cares Act anticipating an allocation of approximately \$20,928. The program guidance received provides little guidance around the use and claiming of the funds. The Treasurer suggested

that the Director work with the County Administrator and Budget Officer to look at possibly using that money for next year due to the grant period through September 2021.

- Program Updates – Request to purchase items related to the nutrition program as follows:
 - Ice packs – A motion to approve purchase of medium size ice packs due to regular use and breakage and no longer maintaining the proper food temperature using the previously mentioned DSRIP funds in the amount of \$505 was moved by Mr. Skellie, seconded by Messrs. Ward and Losaw and adopted.
 - Wheeled Coolers – A motion to approve purchase of ten (10) thirty-eight (38) quart wheeled coolers used to maintain temperatures of cold components of the home delivered meals program replacing coolers due to extensive wear purchased in 2016 and 2018 from funds budgeted in her office supply line at an approximate cost of \$200 was moved by Mr. Ward, seconded by Mr. Losaw and adopted.
 - Small Coolers – A motion to approve purchase of two (2) small coolers to help with overflow items from the large coolers at an approximate cost of \$20 from the office supply line was moved by Mr. Losaw, seconded by Mr. Ward and adopted.
 - Jumbo Thermal Bags - A motion to approve purchase of two (2) jumbo thermal bags to replace bags purchased in 2013 showing extensive wear and a decreased ability to maintain hot meal temperatures at an approximate cost of \$330 from funds within her office supply line was moved by Mr. Skellie and seconded by Messrs. Ward and Losaw. Discussion. She noted to purchase the wheeled and small coolers and jumbo thermal bags it totals approximately \$550 and she will use federal Title III C1 funding which has a 63% federal reimbursement. A motion to approve purchase of two (2) jumbo thermal bags to replace bags purchased in 2013 showing extensive wear and a decreased ability to maintain hot meal temperatures at an approximate cost of \$330 from funds within her office supply line was moved by Mr. Skellie, seconded by Messrs. Ward and Losaw and adopted.
 - Status of Congregate meal sites – With COVID-19, lunchtime meals at each of the three sites and mobile meal events have been suspended. Also, meals being prepared and cooked at the sites and mobile events have been suspended. Currently, they contract with the Kingsbury Fort Edward Senior Center and the Cambridge Valley Seniors for lunchtime meals and both sites are looking to reopen their senior centers but she is still very cautious about having meals and food cooked and prepared at these sites. She would like to see their opening plan to see if they meet all the CDC and Department of Health guidelines. Asked if the committee was supportive of them serving pre-packaged meals like what they do for their home delivered meals which would avoid the cooking and preparation process. Washington County ADRC/OFA contracts with these sites for the nutrition program and some recreational activities; they are their own business. The Whitehall Senior site is a county operated site. Committee consensus was to support the pre-packaged meals at the sites upon review of their opening plans.
 - CWI Contract for Meal Delivery Routes – They suspended services when COVID hit in March and that has continued with the County covering those meal routes.
 - LEAP – Had a contract with LEAP for ancillary goods and services that consists of home modifications, home maintenance and repairs, assistive devices, equipment and household appliances. Ancillary items are to foster independence as people

age in their home and to support individuals to live independently in their communities for as long as possible. Received notification from LEAP that as of July 16th they will no longer be providing these contracted services and at this time OFA does not have another provider for ancillary items therefore that service is currently suspended until further guidance from County Administration on how to proceed. For these services used 100% unmet needs funding from the Governor's Office last year with no local share. LEAP no longer has their weatherization program and no longer have the personnel for this service. The County Administrator stated an RFP would be released for an independent company that would agree to provide the scope of services requested under this program at some kind of predetermined rate. The ADRC/OFA Director, County Attorney and County Administrator will work together on a procurement document for these services.

- Senior Farmers Market Coupon Program – Twenty dollar (\$20) coupon books to use a local farmers markets are available for eligible seniors and they should contact the office.
- Senator Jordan – Seeking information on any residents in her jurisdiction that are turning 100.
- Annual Report – Provided an overview of the 2019 ADRC/OFA Annual Report, slides attached.

DEPARTMENT OF SOCIAL SERVICES – Commissioner DeLorme addressed the following items:

- Annual Report – Provided an overview of the 2019 DSS Annual Report, slides attached.
- Update on Status of Waivers and Mandates – All of the mandates and waivers during the height of the pandemic in New York State have continued. That really allows them to be able to stay ahead of the game or at least caught up with the majority of the people seeking their help. The people coming to them have very complex needs and allowing them a little more in the way of courtesy contacts; more time to work with people.
- Staffing – Clerical Backfill – Not requesting at this time. Carrying all the vacancies at this time: 3 Typists, 1 Sr. Typist, and 1 Sr. Social Services Examiner. Not willing to state she does not need them but with waivers and the building closed she is holding off at this time.
- Notified of funding through the Coronavirus Aid Relief and Economic Security Act, an emergency solutions grant for funds that could be available to help serve people that are experiencing homelessness due to COVID and also people that are likely to receive notice to move or utilities are going to be shut off. She plans on administering the funds within the County opposed to seeking another agency to do that for us. DSS already has a homeless unit. Recipients cannot be eligible for their other programs. They would like to use the funds for security deposits, utility payments, arrears and rents. The funding award totals \$259,579 and is able to be accessed over the course of the next two years. DSS is working in collaboration with a few other County departments and will have referrals from those departments also. The plan has to be submitted by August 3rd and would like committee support to submit. This is 100% federal funding with no local match. A motion to approve submittal of plan was moved by Mr. Skellie, seconded by Mr. Losaw and adopted. A motion to forward to the Finance Committee to amend the budget to recognize funding and amend

the County Auditor resolution to allow payment out of audit was moved by Mr. Skellie, seconded by Messrs. Losaw and Ward and adopted.

- Requesting Chairman to sign County Plan that has already been signed by the Commissioner, Probation Director, and Alternative Sentencing/Youth Services Director. This is signed annually.

MENTAL HEALTH – Rob York, Director, addressed the following items with the committee:

- 2020 Year to Date Forensic Mental Health Expense Report – report attached. For the past two years have added funds to this account and will also require additional funding this year. Chargeback expenses are a mandated County expense for defendants who are felony level and who are found not competent to stand trial. When they are felony level they are remanded to the custody of the Commissioner of Mental Health and committed to a State hospital for restoration process and the County gets charged back an expense for that. In previous years, the cost was shared 50/50 between State and County but in the 2020 State budget the cost was shifted to 100% County cost. No one has been reprimanded to a facility since April and the 100% chargeback took effect April 1st so the impact has not hit us yet. Budgeted in 2020 \$35,000 minus \$58,811.38 expenses (family court evaluations, criminal hospitalizations and CPL 730 criminal examinations) for a negative balance of -\$23,811. The County Administrator stated with the 100% cost shift to the County, he is projecting to budget at a minimum \$150,000 in that account for 2021 and that increase equates to more than 25% of our tax cap. The Mental Health Director stated they are making an effort through a criminal justice taskforce that they are part of to meet with some of the partners in the criminal justice system to see if there is a way when considering ordering a 730 evaluation if there are other opportunities to get the person evaluated and to make sure it is the appropriate mechanism to be using.
- Request for Resolution – 2020 Budget Amendment to Address Court Ordered Forensic Mental Health Expenses – A motion to amend budget to allow for payment of court-ordered mandated psychiatric expenses in the amount of \$30,000 out of contingency and forward to the Finance Committee was moved by Mr. Losaw, seconded by Mr. Ward and adopted.
- 3rd Quarter 2020 State Aid Advance Withholds – handout attached. The Office of Mental Health withhold is 20% and the OASIS withhold is 30%. The State withholds from mental health and they withhold to the agencies. If funding is not restored agencies are making contingency plans. The State is saying they intend to make the advance whole. They have seen an increased need in both mental health and substance abuse services during COVID.
- Glens Falls Hospital had determined that they were no longer going to provide mental health outpatient services and substance abuse services and also the family support program they operate for children and families on the mental health side. They have been working with an agency called Citizen Advocates to transition those services but they pulled out of the discussions a couple of months ago and another agency was identified for those services, Behavioral Health Services North and is well suited to take over and talks are progressing. They have their applications in to the State and targeting early fall for the transition.

YOUTH BUREAU – Mike Gray, Director, addressed the following items with the committee:

- Agency Updates:
 - Youth employment program is up and running with seven working and their activities include: mowing, roadside pickup, maintaining the garden and will be over in the Battenkill area doing cleanup. Part of that program includes doing individualized goal setting with each of the youth looking at their various roles as son/daughter, community member, student and employee and building soft skills in those areas and develop competency in those areas where there is identified risk. Will be at Lake Lauderdale on Friday with the Greenwich recreation program providing some activities.
 - No information received yet on YDP funding – no information on dollar amount.

PUBLIC HEALTH – Kathy Jo McIntyre, Assistant Director of Public Health, addressed the following items with the committee:

- WIC request to purchase incentives for breastfeeding moms. Advised by the Department of Health to spend excess funds because it will not go into next year's budget. The cost of the incentives is \$1,983 for t-shirts for the newborns, rattles with teether, and items related to baby food containers. A motion to approve incentive items for breastfeeding moms was moved by Mr. Skellie, seconded by Mr. Losaw and adopted.
- Agency Updates –
 - Holding a rabies clinic in Greenwich on Saturday. Ninety out of one hundred animals registered. Informed by the Department of Health that they are still required to do three rabies clinics for the year.
- Miscellaneous:
 - COVID continues strong. New guidance coming out from the NYS Department of Health that they are going to be more in line with the CDC guidance which should help streamline things. Working with the School Superintendents on opening schools. They do have a liaison with the schools now and working on setting those things up.

OTHER BUSINESS: None.

A motion to adjourn was moved by Mr. Losaw, seconded by Messrs. Skellie and Ward and adopted.

The meeting adjourned at 11:37 A.M.

Debra Prehoda, Clerk
Washington County Board of Supervisors

DSS/OFA employees are asked to submit ideas for the cover of the Annual Report. The requirement of the contest is simply that it “must represent Washington County”.

Submissions can be drawings, photographs, or any creation of their artistic flair. A copy of the cover will be framed and displayed, along with prior year winners, within our office.

Sixteen submissions were received this year, with the Directors’ Secretaries and Commissioner’s Administrative Assistant voting for their favorite.

The featured photo was chosen as the winner!

This year’s photo was
taken by Jennifer
Currier.

**2019 Office For Aging
Annual Report Supplement**

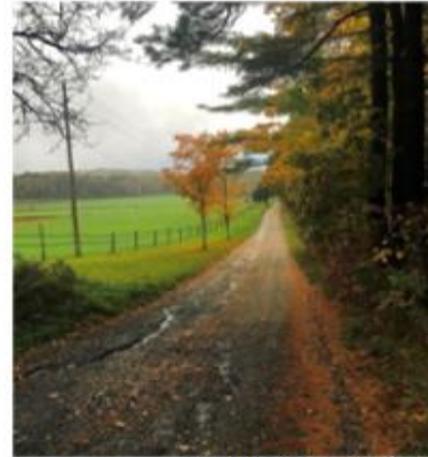


Photo Credit: Jennifer Currier

Washington County Office for
Aging and Disabilities
Resource Center
Gina Cantanucci-Mitchell
Director



Washington County Office for Aging and Disabilities Resource Center

Washington County Office for Aging and Disabilities Resource Center (ADRC) is a collaboration between the Department of Social Services and Office for Aging, providing unbiased information and access to home and community based services for aging and disabled populations under the NY Connects Program.

ADRC is the designated Area Agency on Aging, operating all state and federally funded programs under the Older American Act.



The mission of Washington County Office for Aging and Disabilities Resource Center is the provision of unbiased education, information, referral and service to residents in need of emergency or long term home and community based supports. We meet identified needs in the most appropriate way, respecting individuals right to choose without regard to income.

Call Us First!
Washington County
Office for Aging and Disability Resource Center

Washington County Office for Aging and Disability Resource Center (ADRC) is a collaborative effort between the Department of Social Services and the Office for the Aging, providing unbiased information and access to home and community based services for aging and disabled populations under the NY Connects Program.

Services Offered

- * In-Home Personal Care Assistance for Non-Medicaid Individuals Over 60 and Medicaid individuals of all ages (to include, but not limited to, light housekeeping, escort to appointments, meal preparation, shopping, dressing, bathing, personal care and other instrumental activities of daily living)
- * Consumer Directed Personal Care Assistance Program for non-Medicaid and Medicaid individuals.
- * Caregiver Support Services (to include: in-home personal care assistance (as described above), companionship, support group, social adult day care, personal emergency response services, respite, etc.)
- * Health Insurance Information, Counseling, and Assistance (HIICAP)
- * Adult Protective Services (Guardianship, Representative Payee and Investigations).
- * Home Delivered Meals
- * Senior Dining Site Program
- * Nutrition Counseling by a Registered Dietitian
- * Nutrition Education
- * Restaurant Dining Program
- * Transportation
- * Personal Emergency Response Services (Medical Alert)
- * Legal Assistance
- * Social Adult Day Care Services
- * Senior Center Recreation and Education
- * Services for the Blind and Visually Impaired
- * Emergency Planning
- * Farmer's Market Coupons
- * Senior Times Newspaper
- * Senior Events (i.e. Picnic, High School Plays, Health & Wellness Expo, Senior of the Year Program, etc.)
- * NY Connects Services (Options Counseling and Information and Assistance for Long Term Care planning)

Senior Dining Locations

- Cambridge Senior Center
(518) 677-8592
- Hudson Falls/Ft Edward Senior Center
(518) 747-9352
- Whitehall - American Legion
(518) 499-2482

We offer Language Translation Services for those who speak a language other than English, Interpretation Services, and also TTY/TDD services.

*We welcome opportunities to speak with groups and appreciate invitations to share our information at events.
Call us to schedule!*



383 Broadway - Fort Edward, NY 12828
TELEPHONE: (518) 746-2420 or 1-800-848-3303
FAX: (518) 746-2418 or 746-2571
www.co.washington.ny.us



NY Connects
Your Link to Long Term
Services and Supports

**New York State Office for the Aging
Service Delivery and Resource Allocation Plan - State & All Other Programs**

AIP Period: 4/1/19 to 3/31/20
Original Date Submitted: 12/04/2018
Date Revised: 03/15/2019

AAA: Washington - 53

Date Last Saved: 12/17/2018 | Last Saved By: Gina Cantanucci

Service Categories	EISEP		CSE		CSI		WIN		ALL OTHER PROGRAMS	
	Units	Funding \$	Units	Funding \$	Units	Funding \$	Units	Funding \$	Units	Funding Amount
1. Personal Care Services										
a. Personal Care Level II	2,083	50,000 (a)	227	5,450					0	0
b. Personal Care Level I	3,330	76,600 (a)	502	11,550					0	0
2. Consumer Directed In-home Svcs	3,286	72,300 (a)	0	0					0	0
3. Home Health Aide			0	0					0	0
4. Home Delivered Meals (Total)	0	0(a&b)	0	0			43,521	342,725	3,529	30,000
a. NSIP Ineligible Meals	0	0	0	0			0	0	3,529	30,000
b. NSIP Eligible Meals	0	0	0	0			43,521	342,725	0	0
5. Adult Day Services	442	5,100 (a&b&d)	0	0					0	0
6. Case Management	141	16,921	364	43,688			0	0	1,979	237,502
7. Congregate Meals (Total)	0	0(a&b)	0	0			0	0	4,833	29,000
a. NSIP Ineligible Meals**	0	0	0	0			0	0	4,833	29,000
b. NSIP Eligible Meals	0	0	0	0			0	0	0	0
8. Nutrition Counseling	0	0(a&b)	0	0	0	0	150	4,500	0	0
9. Assisted Transportation	0	0(a&b)	0	0	0	0	0	0	0	0
10. Transportation	0	0(a&b)	1,108	21,400	0	0	0	0	4,431	85,600
11. Legal Assistance			103	5,000					0	0
12. Nutrition Education			0	0	0	0	2,744	4,500	0	0
13. Information & Assistance			1,471	53,482	0	0	0	0	8,134	295,684
14. Outreach			0	0	0	0	0	0	0	0
15. In-home Contact & Support	0	0 (a&b&c)	0	0			0	0	0	0
16. Sen. Center/Rec. & Education			0	0	100	1,967	0	0	0	0
17. Health Promotion	0	0(a&b)	0	0	0	0			0	0
18. Personal Emergency Response	279	8930(a&b)	70	2,244					0	0
19. Caregiver Services			0	0	0	0			0	0
20. LTC Ombudsman										0
21. Other Services		16,000 (a&b)		0		0		0		188,968
22. Planning/Implementation/Admin.		20,000		20,000		0		0		32,560
TOTAL		265,851		162,814		1,967		351,725		899,314

(a) See Guide for Completion for limitations on services provided under EISEP.
 (b) See Guide for Completion for information regarding these EISEP services.
 (c) N/A
 (d) Enter the amount of Adult Day Services provided as: Non-Institutional Respite: \$ 0 Ancillary Services: \$ 5,100
 (e) Enter the amount of In-Home Contact & Support Services provided as: Non-Institutional Respite: \$ 0 Ancillary Services: \$ 0
 (f) See Additional NYSOFA Funding and Other Services pages

Other Funding Source Codes

- | | | | | | |
|--------------------------|---------------------------|--------------------------|-----------------------------------|-------------------|-----|
| 1) State Respite Program | 5) CSI | 9) State Respite Program | 13) County Funds | 17) Public Health | 21) |
| 2) NYConnects E&E | 6) State Caregivers (CRC) | 10) HIICAP | 14) MIPPA | 18) | 22) |
| 3) Title III-D | 7) ADCSI | 11) MLTC | 15) Medical/Social Transportation | 19) | 23) |
| | 8) RSVP | 12) Transportation | 16) Restaurant Dining | 20) | 24) |

**New York State Office for the Aging
Service Delivery and Resource Allocation Plan - Federal Programs**

AIP Period: 4/1/19 to 3/31/20*
Original Date Submitted: 12/04/2018
Date Revised: 03/15/2019

AAA: Washington - 53

Date Last Saved: 01/02/2019 | Last Saved By: Gina Cantanucci

Service Categories	Dir	Con	Number of Individuals to be Served	Grand Total Units All sources (Pages 1 & 2)	Grand Total Funding \$ All sources (Pages 1 & 2)	Title III-B		Title III-C-1		Title III-C-2		Title III-D		Title III-E (e)	
						Units	Funding \$	Units	Funding \$	Units	Funding \$	Units	Funding \$	Units	Funding \$
1. Personal Care Services															
a. Personal Care Level II (c)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	14	2,814	67,550	0	0							504	12,100
b. Personal Care Level I (c)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	39	4,089	94,050	0	0							257	5,900
2 Consumer Directed In-home Svcs	<input type="checkbox"/>	<input checked="" type="checkbox"/>	33	3,468	76,300	0	0							182	4,000
3. Home Health Aide (c)	<input type="checkbox"/>	<input type="checkbox"/>	0	0	0	0	0							0	0
4. Home Delivered Meals (Total)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	300	70,471	573,388					23,421	200,663			0	0
a. NSIP Ineligible Meals **			13	3,529	30,000					0	0			0	0
b. NSIP Eligible Meals			287	66,942	543,388					23,421	200,663			0	0
5. Adult Day Services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	12	2,003	23,100	0	0							1,561	18,000
6. Case Management (a)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	422	2,829	324,376	115	13,758							230	12,507
7. Congregate Meals (Total)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	340	18,355	186,540			13,522	157,540					0	0
a. NSIP Ineligible Meals **			140	4,833	29,000			0	0					0	0
b. NSIP Eligible Meals			200	13,522	157,540			13,522	157,540					0	0
8. Nutrition Counseling	<input type="checkbox"/>	<input checked="" type="checkbox"/>	150	300	9,000			60	1,800	90	2,700			0	0
9. Assisted Transportation	<input type="checkbox"/>	<input type="checkbox"/>	0	0	0	0	0	0 (d)	0					0	0
10. Transportation (a)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	150	5,893	113,830	192	3,700	0	0 (d)					162	3,130
11. Legal Assistance (b)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	100	247	12,000	144	7,000							0	0
12. Nutrition Education	<input type="checkbox"/>	<input checked="" type="checkbox"/>	500	5,489	9,000			1,099	1,800	1,646	2,700			0	0
13. Information & Assistance (a)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	150	10,573	384,364	956	34,748	0	0 (d)	0	0 (d)			12	450
14. Outreach (a)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	10	10	100	10	100	0	0 (d)	0	0 (d)			0	0
15. In-home Contact & Support (c)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	52	623	17,000	73	2,000	0	0 (d)	0	0 (d)			550	15,000
16. Sen. Center/Rec. & Education	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	100	495	9,719	0	0	395	7,752 (d)						
17. Health Promotion	<input type="checkbox"/>	<input checked="" type="checkbox"/>	75	619	4,967	0	0					619	4,967	0	0
18. Personal Emergency Response	<input type="checkbox"/>	<input checked="" type="checkbox"/>	39	469	15,000	0	0							120	3,826
19. Caregiver Services (c)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	23	48	500	0	0							48	500
20. LTC Ombudsman	<input type="checkbox"/>	<input type="checkbox"/>			0										
21. Other Services					205,468		0		0		0				500
22. Area Plan Administration					88,560		11,000		0		0				5,000
TOTAL					2,214,812		72,306		168,892		206,063		4,967		80,913

(a) These services constitute Access services under Title III-B for the purpose of meeting the priority services requirement of 20%.

(b) These services constitute Legal Services under Title III-B for the purpose of meeting the priority services requirement of 7%.

(c) These services constitute In-Home Services under Title III-B for the purpose of meeting the priority services requirement of 2.5%.

(d) See Guide for Completion for limitations on expenditures for Supportive and Access services, (lines 9,10, 13-16) under Title III-C . Line 15, In-Home Contact & Support may only include Shopping Assistance under Titles III C-1 and III C-2.

(e) Refer to the Guide for Completion for listing of services included in each of the five Title III-E Service Categories. Supplemental Services are limited to 20% of the total Title III-E budget.

*Application Period will not correspond with most Federal program periods.

**NSIP - Nutrition Services Incentive Program (formerly Cash-in-Lieu of Commodity Foods)

• Our success involves having over 30 business Partners:

In 2019, Washington County Restaurants were supported by our Restaurant Dining Program:

Auction Barn
Cabins Café
Charlie B's Main Street Café
China Wok
Fort Ann Service center
Johnson's Cabin Grill
Market 32/Price Chopper
Sally's hen House
Seeley's Lunch Box



Congregate Nutrition Program

- 3 Meal sites: Senior Center of Kingsbury and Fort Edward, Cambridge Valley Seniors, and our own operated site in Whitehall
- Mobile Congregate events – aka... Pop-Up meal site
- **We served 479 people with a total of 12,176 meals at Senior Dining Sites & Pop Up Events in 2019**

Nutrition Services

Home Delivered

"Meals on Wheels"

Home delivered meals, also recognized as "Meals on Wheels", provides a hot meal 5 days a week to eligible Washington County individuals 60 years of age or older, to the spouse of an eligible participant when it is in the best interest of the meal recipient, and to individuals with disabilities under the age of 60 who reside at home with an eligible participant. Nutritionally balanced meals approved by a Registered Dietitian are delivered to older adults that are unable to prepare their own meals.

In 2019, we averaged 14 meal routes and 320 meals delivered on a daily basis.



	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
# of Meals	70,898	67,814	74,978	75,181
Unduplicated Count of People Served	573	572	598	626

Home Delivered Meals

- **Our Partners for Personal Care Assistance, Social Adult Day Programming, Consumer Directed Services & Caregiver Respite:**

Personal
Care
53

Holbrook's Adult Home
CWI/Competitive Edge
Consumer Directed Choices
Danforth
Fort Hudson Home Care
Greater Adirondack Home Aides
Home Health Care Partners
Home Instead Senior Care
Interim Health Care
Visiting Nurses Home Care

Adult Day
Care
4

Consumer
Directed
16

In-Home Contact
and Support
3

• Additional Partners for a variety of Service Provisions:

Savvy
Caregiver
12

Tai-Chi
61

Legal
Services
73

American Legion - Whitehall
Cambridge Senior center
Senior center of Kingsbury and Fort Edward
Alzheimer's Association
Association for the Blind
CWI
Glens Falls Hospital Medical Alert
Legal Aid Society
Washington County Public Health
Washington County Sheriff's Office
LEAP
Kristin Stewart, Registered Dietitian
Washington County DSS

Transportation
Approx. 58

Visually
Impaired
Approx. 49

Nutrition
Counseling
103

- **NY CONNECTS**

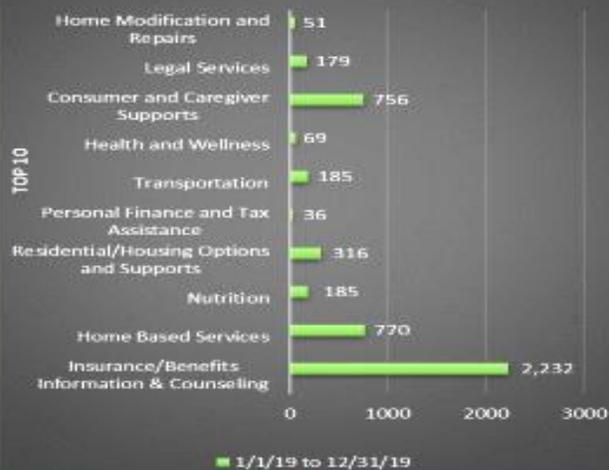
We are the designated NY Connects agency in Washington County. NY Connects is a statewide, locally based point of entry system that provides one stop access to free, objective and comprehensive Information and Assistance and Options Counseling/Person Centered Counseling on long term services and supports for individuals of all ages.

NY Connects Statistics

SOURCE TYPE (2019 TOP 3)		CONTACTS BY AGE OF CONSUMER	
Self	2,663	Age 60 yrs of age or older	4,233
Local Agency or Human Service Provider	1,007	Age 59 years of age and younger	376
Friend, Neighbor or Relative	580		
MODE OF CONTACT			
Face to Face	966		
Phone Call	3,502		

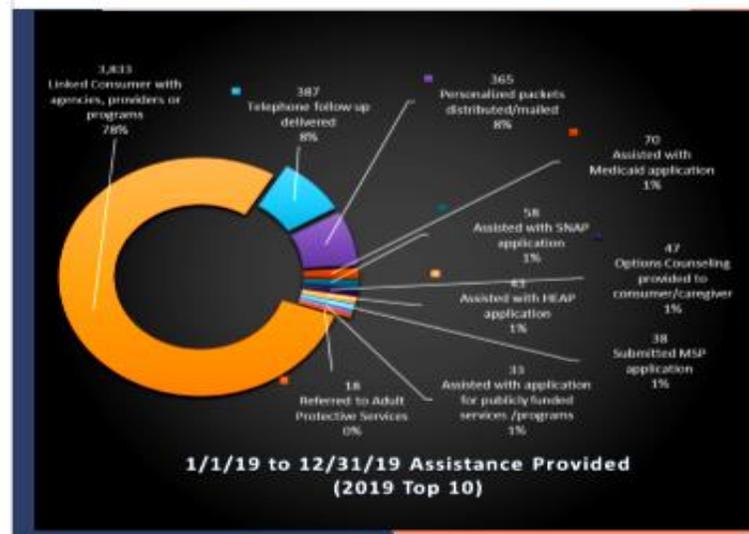
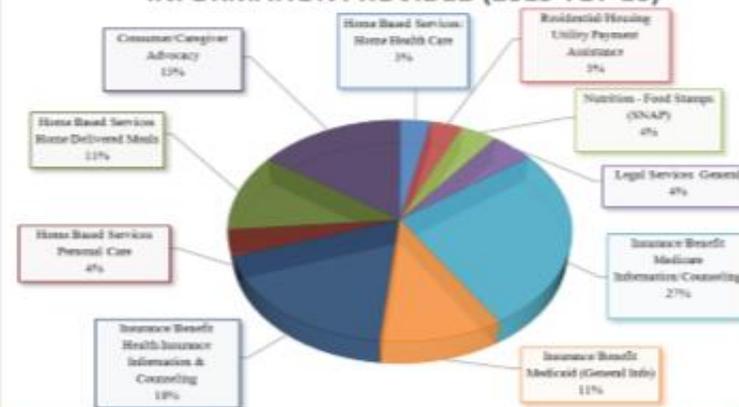


NY Connects Information Requested



NY Connects

INFORMATION PROVIDED (2019 TOP 10)



1/1/19 to 12/31/19 Assistance Provided (2019 Top 10)

Grant total: \$230,867.00

Health Insurance Information, Counseling and Assistance (HIICAP)

Do you have questions about Medicare or your health insurance?

HIICAP provides free, accurate and objective information, counseling, assistance and advocacy on Medicare, private health insurance, and related health coverage plans. HIICAP helps people with Medicare, their representatives, or persons soon to be eligible for Medicare. The answers to your questions are just a free phone call away.

Our certified Medicare Counselors take their time with each person to educate them about their options, as well as, screen them for the Medicare Savings Program, Low Income Subsidy and EPIC. These programs provide great discounts toward their prescription needs.

HIICAP Topics	
Medicare Information/Counseling	1,174
Health Insurance Information & Counseling	801
Medicaid (general info.)	465
Social Security Benefits	17
Veteran Benefits Assistance	11



• Grant Total: \$33,121.00



Medicare Improvement for Patients and Providers Act (MIPPA)

On July 15, 2008, Congress enacted the Medicare Improvements for Patients and Providers Act of 2008 (MIPPA), Pub. Law 110-275. MIPPA is a multi-faceted piece of legislation containing several important provisions that directly changed the Medicare program and allocated federal for State Health Insurance Assistance Programs (SHIPs), Area Agencies on Aging (AAAs), and Aging and Disability Resource Centers (ADRCs) to provide outreach to low-income Medicare beneficiaries to increase enrollment in Medicare low-income assistance programs.



MIPPA

Our staff continually look for events and opportunities to share information about MIPPA and provide individualized assistance for individuals who are applying for benefits.

• Grant Total: \$13,376.00

- Health and Wellness Fall Festival
- March for Meals Campaign
- Senior Center Recreation and Education
- Senior Farmers Market Nutrition Program
- Emergency Planning
- Senior Picnic
- Live Monthly Radio Broadcast
- Senior Times Quarterly Newspaper
- Argyle School Senior Dinner Theater
- New York State Senior of the Year with our State and Federal Legislatives
- Cookies for Seniors
- Senior Council Luncheons

Fall Festival
207

Senior Picnic
320

Spring Luncheon
180
Fall Luncheon
165

Farmer's Market
Coupons
583

Dinner
Theater
120

Additional
programs and
services



19 appointed
members

- **Advisory Council**
- **Annual Public Hearing**



160 attendees

Mandated!



For additional copies of this annual report
please view the following web address:



<http://washingtoncountyny.gov/148/Office-for-the-Aging>

Washington County Office for Aging and Disabilities Resources

383 Broadway - Fort Edward, New York 12828

TELEPHONE: (518) 746-2420 FAX: (518) 746-2418 or 746-2571

E-mail address: OfficeForTheAging@co.washington.ny.us



THANK YOU!

2019 DSS
Annual Report Supplement



Photo Credit: Jennifer Currier

Department of Social Services
Tammy L. DeLorme
Commissioner

About our Cover.....

DSS/OFA employees are asked to submit ideas for the cover of the Annual Report. The requirement of the contest is simply that it “must represent Washington County”. Submissions can be drawings, photographs, or any creation of their artistic flair. A copy of the cover will be framed and displayed, along with prior year winners, within our office.

Cover Photo was taken in the town of
Whitehall on Youngs Way
Photo Credit goes to Jennifer Currier

Report can be found online on the Social Services page on the County website:
<https://washingtoncountyny.gov/827/Annual-Reports>

Accounting



DSS/OFA Comparison of Expenditures to Revenue 2017 & 2018

	2017 Actual	2018 Actual	2019 Actual
Administration	\$ 7,466,747	\$7,646,078	\$ 7,756,440
<i>Includes salaries & on-call for DSS, Equipment & Contractual Costs for DSS</i>			
OFA Salaries & Equipment	\$ 324,614	\$ 344,186	\$ 359,893
Fringe Benefits DSS & OFA	\$ 2,823,959	\$ 2,919,785	\$ 2,919,900
Programs DSS & OFA	\$ 9,031,464	\$ 8,526,642	\$ 8,199,457
Total Cost to Administer Programs	\$19,646,784	\$19,429,531	\$19,235,690
Total Revenues (State & Federal)	\$15,257,858	\$14,571,227	\$14,615,977
Net Cost for DSS/OFA Programs	\$ 4,388,926	\$ 4,858,304	\$ 4,619,713
Medicaid Cost to County	\$10,989,160	\$10,853,751	\$11,010,856

75.6% Revenue realized for Programs and Administration In 2019

Trend: Revenue Realized for Programs and Administration
2016 2017 2018
76.2% 77.7% 75.6%

Includes all costs for doctors, specialists, procedures, hospital stays, rehabilitation, nursing home care, care at home etc.

\$11,010,856 is budgeted for 2020

Medicaid Cost Comparison		
County Cost for 2018 Medicaid Benefits	\$ 10,853,751	\$11,010,856
Gross Value Medicaid Expenditures for Washington County Recipients (for all medical services provided in 2018)	\$118,889,522	\$136,333,925

\$680,886 will be cost avoidance due to FFCRA

Staff Development

Employment, Advancement, Retention and Retirements

DSS has a total of 133 F/T Employees and varied opportunities for serving those in need. Here is a little detail about 2019:

New Hires

The Agency Welcomed 17 New Employees in 2019

5 to the Assistance Programs Division

12 to the Children's Services Division

Career Advancement

10 Agency Employees Advanced to Higher Grade Level Positions in 2019

1 Typist was Appointed to a Senior Typist position

1 Typist was Appointed to an Administrative Assistant position

1 Typist was Appointed to a Social Services Examiner position

2 Social Services Examiners were Appointed to Senior Social Services Examiner positions

1 Social Services Examiner was Appointed to a Welfare Employment Representative position

2 Social Services Examiners were Appointed to Caseworker positions

1 Caseworker was Appointed to a Senior Caseworker position

1 Principal Social Services Examiner was Appointed to a Division Director position

Retirements

7 Employees retired from the Agency in 2019. Their combined years of service, knowledge and experience totaled 133 years.

Service Recognition

In 2019, the Agency recognized 3 individuals that achieved 25 years of service, 3 that achieved 20 years of service and 57 that have over 10 years of service with the County. This represents 47% of the total staff within DSS.

Agency staff participated in over 150 Trainings in 2019 to advance program knowledge and interpersonal skills.

A jump from 2 in 2018!

New Hires rarely start in the ADRC. Openings in the ADRC are usually filled by internal transfer candidates.

Down from 52% in 2018

Child Welfare: Child Protective Services, Preventive Services & Placement Services

Preventive Services Referrals
Preventive Referrals 41 CPS 6 Other Sources
PINS Referrals 29 Parental 51 School 2 PINS Petition to Court
12 Juvenile Delinquent Referrals
3 Raise the Age

Youth Referred to Alternative Sentencing / Youth Bureau
(JCR) Juvenile Community Restoration 34 Youth Service
(JEM) Juvenile Electronic Monitoring 15 Youth Referred For a total of 230 days

Reports of Suspected Child Abuse and Maltreatment in 2019			
Total number of Primary Reports	1,291	Total number of children named in reports 2,549	
Total number of Secondary Reports	216		
Total reports that went to the Investigation track	787 61%	Total reports that went to the FAR (Family Assessment Response) track	504 39%

Up from 2,403 in 2018

Up from 9

In 2019: 19 Youth entered Foster Care

Case Types Resulting in the Placement of a Child in Foster Care

- 14** Youth were placed through Child Neglect Petitions
- 02** Youth were placed as a Person In Need of Supervision (PINS)
- 01** Voluntary
- 02** Juvenile Delinquents

In 2019: 28 Children were discharged from Foster Care

- 10** Returned to the custodial parent
- 01** Returned to non-custodial parent
- 03** Signed out of care
- 14** Were adopted

Down from 35.1%

In **2019**, the total number of allegations listed in the **1,291** primary reports of suspected child abuse and maltreatment totaled **4,234**. Allegations of **Drug/Alcohol misuse** totaled **414**, or **32%**, of the **1,291** primary reports of suspected child abuse and maltreatment.

Up from 3,996

Foster Care Stats	2018	2019
Youth Entered	21	19
Youth Discharged	25	28

Child Support & Enforcement



Child Support Statistics	2017	2018	2019
Child Support cases	4673	4896	4836
Children in open support cases under the age of 18	3488	3341	3255
Number of petitions filed	1043	1129	1221
Paternity Testing 88 individuals were scheduled for genetic testing in 2019			

Up from
\$7,900,753
In 2018

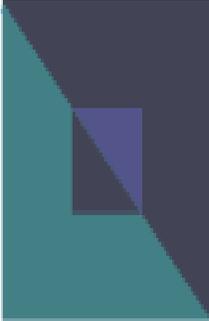
Washington County's calendar year collections for 2019 totaled: \$8,054,130.00
Of that \$8 million collected, \$553,381.76 was collected as reimbursement to offset DSS costs to include: Temporary Assistance, Foster Care, and Medical Support.

"Repayments"

Total dollars collected as arrears for failure to pay child support from Tax Offsets and Lottery Winnings	
Federal Refunds	\$263,627.47
State Refunds	\$113,137.76
Lottery Winnings	\$ 3,369.00

Work Support Programs

EMPLOYMENT



In conjunction with an application for Temporary Assistance, 587 assessments were completed by the Employment Program in 2019. Of them 255 were TANF ("Family") cases and 332 were Safety Net ("Singles") Cases.

In collaboration with the New York State "Jobs" Representative, 136 individuals found employment.

117 of the cases were denied for TA due to non-compliance with employment requirements.

Temporary Assistance

Family Assistance
(100% Federal)
\$1,244,723

Safety Net
(29 State/71 Local)
\$1,339,395

SNAP
(100% Federal)
\$8,115,780

Down from
\$9,131,424 in
2017 &
\$8,855,031 in
2018

Daycare
(100% Federal)
80 cases/235 children
\$878,449

Up from
\$717,599
in 2018

TA is
closely
trending
from
2018
average

Temporary Assistance & SNAP			
2019 Monthly Average			
	Description	Case/ Household	Recipients/Persons
Temporary Assistance	Cash benefits to income eligible individuals to pay for basic necessities	348	576
Temporary Assistance is divided into two separate categories as follows:			
Family Assistance	Cash benefits to income eligible families	169	342 Total 61 Adults 281 Children
Safety Net	Cash benefits to single adults/childless couples/ or families who have received more than 60 months of Family Assistance	179	234 Total 179 Adults 54 Children
SNAP	Supplemental Nutrition Assistance Program	3,311	5,860
SNAP recipients as divided into the two separate TA categories:			
Temporary Assistance	In receipt of both TA and SNAP	206	478
Non-Temporary Assistance	In receipt of SNAP only	3,105	5,382

Down
from
6,992 in
2017 &
6,254 in
2018

Down
from
3,709 in
2017
& 3,436
in 2018

HEAP 10/1/18-9/30/19
(100% Federal)

6,267 Heating Grants
\$3,365,601

21 Furnace Replacements
\$88,698

61 Cooling Component
\$34,300

26 Furnace Repairs, Clean
& Tune \$13,385

Temporary Housing

Temporary Housing is provided through meeting eligibility requirements for Emergency Temporary Assistance

Number of Homeless Served in 2019

Many people report to DSS as being “homeless”. The Department seeks all manner of alternatives prior to approving temporary housing.

In 2019, a total of 44 families and 168 single adults were placed in Temporary Housing. Those not housed were either not eligible or located alternate accommodations.

82 Families & 200 Singles in 2017;
58 Families & 196 Singles in 2018

The implementation of the Homeless Unit has had a strong impact on the length of stay in Temporary Housing.

The average length of stay has decreased for both families and single/childless individuals . The number of nights paid for also decreased by 8% from 8,827 to 7,142 nights in 2019.

In the last year, the Homeless Unit has been able to decrease the number of homeless households served by 9%, following a 10% decrease from 2018.

Total Expenditures for Temporary Housing

	Gross	Local Cost
2015	\$582,347	\$277,649
2016	\$779,122	\$306,525
2017	\$605,144	\$302,788
2018	\$510,770	\$264,680
2019	\$326,872	\$172,244

In 2019, 83 of the 168 “singles” appeared at DSS upon release from Prison

38	Were registered sex offenders on Probation or Parole
100	Were convicted of other charges and on Probation or Parole
99	Drug/Alcohol Treatment Required and on Probation or Parole

Average Length of Stay in Temporary Housing

Families	29 Days
Singles (& childless couples)	37 Days

Cycle of Homelessness

14 Adults remained in housing at the beginning of 2020 that had been homeless in 2019. 1 Family remained in housing at the beginning of 2020 that had been homeless in 2019.

**Investigations
(Fraud)
Cost Avoidance
through
Program Integrity Initiatives**

Initiative	Description	Number of Application Denials, Case Closings, or Grant Reductions	Estimated Cost Avoidance
Front End Detection System (FEDS)	Detecting fraud at application	31	\$161,484
Cases in Criminal Court Prosecuted	Cases where arrests took place or charges were filed	21	\$53,441
Cases where over-payments determined not to be criminal*	Monies repaid or To be paid	5	\$982
<p>Members of the Investigations Unit performed 639* total field visits in 2019. *Fraud referrals decreased from 1183 in 2018 to 806 in 2019, contributing in a 28% decrease in field visits</p>			
<p>The Investigations Unit worked in collaboration with the Washington County Sheriff's Office to cross check the incarcerated individuals being held in the County Jail with open or pending assistance cases within DSS.</p> <p>In 2019 the Department denied, closed or reduced the benefits of 118 individuals who were incarcerated in the County Jail.</p>			

Fewer referrals may be the result of fewer new applications, the inexperience of a new worker and/or the shift in philosophy that a "field visit" is the last recourse in a Fraud investigation.

Continuing a decline from 29 in 2017 & 15 in 2018

Down from 166 in 2018

**Welfare Fraud Tip Line:
(518)746-2388**

DSS Adult Protective Services (APS)

Referrals	195	Up from 146 in 2017 & 181 in 2018
Investigations	110	
Representative Payee Cases	30	Down from 135 in 2018
Guardianship Cases	8	

Legal Services
 The County Attorney's Office represents the Department for Guardianship petitions. In 2019 there were 4 separate petitions filed initially requesting that the Commissioner be appointed Guardian of an individual.

DSS Medicaid Personal Care Services

2019 Statistics	
Personal Care Assistance	7
Consumer Directed Personal Care Assistance	97
Care at Home	7

consistent from 2018

The Aging & Disabilities Resource Center (ADRC) Call Center can be reached at (518)746-2571

Thank you for your interest!

Hard copies of both the
OFA and the DSS reports
are in your mailbox

**Washington County
2020 A.4390.4290 Psychiatric Expenses**

YTD 6/30/2020

2020 Budget

1/1/2020 \$35,000.00

\$35,000.00 TOTAL BUDGETED

2020 Expenses

Family Court (Non-Criminal)

Court Orders

1

Cost

\$1,160.00 EXAM EXPENSES

CPL 730 Examinations (Criminal)

Court Orders

2

Cost

\$787.50 EXAM EXPENSES

CPL 730 Hospitalizations (Criminal)

Defendant	Dates Hospitalized	# of Days Hospitalized	<u>Cost</u>
#1	1/1-2/11/20	42	\$26,195.72
#2	1/1-2/18/20	49	\$30,668.16

91 \$56,863.88 HOSP EXPENSES

\$58,811.38 TOTAL EXPENSES

168.0% % OF BUDGET

-\$23,811 BALANCE

Washington County 3rd Q Holdbacks

OMH

	GFH	CWI	LH	PEOPLE	LGU	AMH	Total
Advance	\$83,946	\$7,950	\$30,106	\$38,873	\$36,252	\$227,600	\$424,727
Holdback	\$16,025	\$1,518	\$5,747	\$7,421	\$6,920	\$43,447	\$81,077
Net Advance	\$67,921	\$6,432	\$24,359	\$31,452	\$29,332	\$184,153	\$343,650

OASAS	GFH	Council	LGU	Total
Advance	\$85,995	\$86,740	\$1,976	\$174,711
Holdback	\$26,758	\$26,991	\$615	\$54,364
Net Advance	\$59,237	\$59,749	\$1,361	\$120,347