

SCAM PREVENTION INFORMATION

**Activate your EIP Visa debit card now**

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Did you get an Economic Impact Payment VISA debit card in the mail from the U.S. Department of the Treasury? If you did, you might get a letter from Treasury this week, reminding you to activate your card.

Treasury's letter gives you instructions on how to activate the card. Once you do that, you can get cash or use it anywhere that accepts VISA debit cards. Or, you can also transfer the money from your EIP debit card to your bank account. This is especially helpful if you can't or don't want to visit an ATM.

Did you throw away the card by mistake, or don't recall getting one? No worries. Your letter from Treasury will tell you how to request a replacement card, which will include calling a 24-hour customer service line at 1.800.240.8100. It's free to replace your card. So that you know what to look out for in the mail, here's what the **envelope** from Treasury will look like:



And here's what the **letter** from Treasury will look like:



Economic Impact Payment Card  
PO Box 247022  
Omaha, NE 68124-7022

If you've already activated your Card or requested a replacement Card after June 23, 2020, you may disregard this letter.

VALUED CARDHOLDER  
123 ANYSTREET  
ANYTOWN, US 12345

Dear [Valued Cardholder],

We are sending this letter to you because you have not yet activated your Economic Impact Payment Card. The Card was mailed to you recently and contains your funds from the U.S. Department of the Treasury that you are receiving as a result of the Coronavirus Aid, Relief, and Economic Security Act (CARES Act). You need to activate your Card to get your funds.

If you haven't received the Card, or if you may have accidentally thrown it away, please call customer service at 1.800.240.8100 and report your Card Lost or Stolen so that we can send a replacement Card to you. There is no fee for the first replacement Card.

If you've received the Card, call now to activate it.<sup>1</sup> You can then transfer the funds to a bank account, get cash surcharge-free at an In-Network ATM, or start using your Card anywhere Visa® Debit Cards are accepted—in-store, online, or by phone, including paying bills.<sup>2</sup> While most services are free,<sup>3</sup> visit EIPCard.com to learn more about fees for some optional services.

Our Customer Service Representatives are available to help you, 24 hours a day, 7 days a week.



Call: 1.800.240.8100  
Visit: EIPCard.com



The EIP Card Program is sponsored by the U.S. Department of the Treasury



#### Activate your Card

- \* Read the Summary of Terms and Fees that were included with the Card, and read your full Cardholder Agreement and Fee Schedule at EIPCard.com
- \* Activate your Card account,<sup>1</sup> set your 4-digit PIN and get your balance by calling 1.800.240.8100 (TTY: 1.800.241.9100)
- \* Sign the back of your Card
- \* Keep your Card number in a safe place

<sup>1</sup> Card must be activated by primary cardholder.

<sup>2</sup> Not all billers accept cards for payments. Please check the biller's website.

<sup>3</sup> Certain transaction and service fees and costs may be associated with the use of some features. Please refer to the material in your Welcome Packet or see your Cardholder Agreement for more information.

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#### Use your Card

- \* Shop anywhere Visa® Debit Cards are accepted: in-store, online or by phone
- \* Get cash back at the register with PIN debit purchases at participating merchants
- \* Get cash surcharge-free<sup>3</sup> at any in-network ATM (use Locator to find nearby ATMs)



#### Get your balance

- \* Call Customer Service at 1.800.240.8100 (TTY: 1.800.241.9100)
- \* Visit EIPCard.com and register as a new user

And, because this blog is all about reminders, here's one more. Unless you've asked for assistance, know that the government will never, ever call, text, email, or send you a link to click to activate your card or get your money. If someone does—or asks for your Social Security or debit card number—it's a scam. Report it to the FTC at [ftc.gov/complaint](https://www.ftc.gov/complaint).