

# FAQs



frequently  
asked  
QUESTIONS

## **Who's responsibility is it to fix my sewer problem?**

- Are you connected to Washington County Sewer District's Sewer system?

The Washington County Sewer District #11 is responsible to provide sewer service to a Sewer District users property line. You are responsible for your sewer line (lateral) from inside your house to your property line.

## **What if I smell sewage?**

If you are experiencing sewer odors, be sure to confirm any drain traps have water. Water can evaporate from seldom used traps, allowing sewer odor to enter your home. If you continue to smell sewer odors especially outside, please give us a call and we may be able to find and remove the problem.

## **What do I do when the street is flooded?**

During periods of hard rain drainage systems can cause street flooding. Generally the flooding will recede after the rain stops. However, debris can restrict the flow of surface water into or out of street drains (catch basins).

The drainage system is complicated and there are many ways storm water is diverted away from streets and public areas. These include ditches, culverts, drywells and catch basins. Catch basins and associated separated storm water collection system may or may not be connected to the sewage collection system. It is the responsibility of your town or village Department of Public Works to maintain and repair the storm water collection system. (see contact information below)

- **Town of Kingsbury DPW - 747- 6231**
- **Village Hudson Falls DPW - 747- 4544**
- **Town of Fort Edward - 747-5501**
- **Village of Fort Edward - 747-6432**